

DEPARTMENT OF REAL ESTATE

Equal Opportunity Employer

Job Opportunity

Deputy Commissioner Los Angeles

Permanent — Full-time

The Department of Real Estate has several openings in its Los Angeles Enforcement Office for a Deputy Commissioner. These positions are permanent, full-time. The Department is located at 320 West 4th Street, Ste. 350, Los Angeles, CA 90013.

Duties of the position include:

- Investigate consumer complaints against real estate agents, brokers and unlicensed individuals.
- Analyze evidence to determine if there has been a violation of law.
- Examine records obtained from various city, county, state and federal agencies.
- Take declarations from witnesses, complainants and respondents.
- Prepare detailed case analyses including all pertinent evidence; recommend appropriate action to be taken.
- Conduct broker office surveys to ascertain whether violations exist.
- Respond to telephone or in-person inquiries involving real estate matters.
- Testify at administrative hearings on behalf of the Department.
- Confer with and assist other government and law enforcement agencies.
- Utilize a PC to complete and track assignments.

Necessary qualifications:

- Ability to organize and manage a caseload while following principles of effective time management.
- Ability to write comprehensive reports.
- Ability to prepare and write detailed investigative correspondence and reports.
- Ability to interview and obtain written statements from complainants, respondents, and witnesses.
- Investigative experience and the ability to review, identify and evaluate issues present in complaints and apply the appropriate DRE laws, rules and regulations.
- Ability to cultivate effective working relationships with individuals in all levels of government and the public sector.
- Flexibility, patience and tact.

Desirable qualifications:

- Knowledge of California Real Estate Law is desired, but not required.
- Effective oral and written communication skills.
- Computer literate, preferably with experience in Microsoft Word and Excel.
- Dependable and reliable.
- Excellent attendance.
- Ability to lift up to 20 lbs. as necessary

DC salary:

Range A \$2774 - 3157 Range B \$3232 - 3709 Range D \$3609 - 4350 Range D \$3964 - 4773

<u>Who may apply:</u> Current State employees at the Deputy Commissioner level, individuals with Deputy Commissioner list eligibility, or State employees transferable to the class. <u>Priority consideration will be given to SROA/Surplus employees</u>. <u>Please indicate SROA/Surplus on your application and include a copy of your notice</u>.

Submit Applications to:

Linda Luna, Personnel Services Department of Real Estate 2201 Broadway, P.O. Box 187000 Sacramento, CA 95818-7000 (916) 227-0797 or CALNET 498-0797 For information on the position contact:

Maria Suarez, District Office Manager Los Angeles District Office (213) 576-6984 or CALNET 8-649-6984

California Relay Service: 1-800-735-2922 (Voice); 1-800-735-2929 (TDD)

FINAL FILING DATE: OPEN UNTIL FILLED

Applications may be obtained from the SPB website at www.spb.ca.gov

Applicants will be screened based on the Necessary/Desirable Qualifications shown above and only those most qualified will be contacted for an interview.